The 5 Whys

The goal of the 5 Whys method is to find the root cause of a problem and determine a solution by repeatedly asking, "Why?"

Problem

Write the problem statement or question you are trying to solve.

Problem: I got a low score on my math test.

WHY #1

Provide a possible reason for the problem above and ask, "Why?"

Why did I get a low score on my math test?

Because I didn't know how to solve the problems.

WHY #2

Provide a possible reason for the problem above and ask, "Why?"

Why didn't I know how to solve the problems?

Because I didn't spend enough time studying.

WHY #3

Provide a possible reason for the problem above and ask, "Why?"

Why didn't I spend more time studying?

Because I was distracted and couldn't concentrate when I tried studying.

WHY #4

Provide a possible reason for the problem above and ask, "Why?"

Why was I distracted while studying?

Because the TV was on.

WHY #5

Provide a possible reason for the problem above and ask, "Why?"

Why was the TV on while I was studying?

Because my sibling turned it on.

Answer

Write the root cause of your problem and provide a solution.

The place where I was trying to study was loud and full of distractions. I need to find a quiet place to do my schoolwork so that I can focus better.



The 5 Whys Practice Sheet

Problem	
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WHY #1	
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WHY #2	
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WHY #3	
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WHY #4	
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WHY #5	
Because	
Answer	

